

We are here to help you

Information, Advice and Guidance (IAG)

Friendly | Impartial | Confidential | Multilingual

At MTC Learning we are here to help you make the right choices for your future. We provide clear information, personalised advice and ongoing support to help you find the right course, develop your skills and achieve your goals.

*Different people.
Brighter futures.*

*We speak
your language
and understand
your culture.*

We speak many languages



English



Arabic



Urdu



Bengali



Polish



Romanian



Lithuanian



Russian



Spanish



and more...

Our multilingual team and cultural brokers can support you in your preferred language and help you understand UK systems, services and opportunities.

1

Can MTC help me choose the right course?



Yes. We will discuss your interests, current skills, future goals and any barriers you may face. We offer impartial advice to help you choose the course that best suits your needs – whether you want to improve your English, gain new skills, find work or progress to further learning.

2

Will someone explain the enrolment process?



Yes. We will guide you through every step, including:

- Checking your eligibility
- Completing the enrolment form
- Explaining what to expect
- Helping with any documents you need
- Answering all your questions

Our team will make the process simple and stress-free.

3

What support is available if my English is limited?



We offer a range of support, including:

- English for Speakers of Other Languages (ESOL) courses at different levels
- Bilingual staff and interpreters (subject to availability)
- Cultural brokerage to help you understand UK life, education and work
- Extra help with reading, writing, speaking and listening skills
- A welcoming and inclusive learning environment where everyone is respected.

4

Can I speak to someone before enrolling?



Yes. You are very welcome to contact us for an informal chat. We can:

- Answer your questions
- Discuss your goals and support needs
- Explain available courses and progression options
- Arrange a one-to-one advice session (in person, by phone or online)
- Put you in touch with a member of staff who speaks your language

More than just a course – we support you every step of the way.



Learning and skills

English, maths, digital skills and vocational courses



Employment support

CV writing, job search and interview skills



Personal development

Confidence, communication and life skills



Progression opportunities

Further learning, training and work



Additional support

Help with learning difficulties, disabilities or other needs



Cultural brokerage

Advice on UK systems, services and cultural differences



Links to other services

We can refer you to specialist support when needed

Get in touch



Call us: 0208 556 3775



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www.mtclearning.org



Learn | Develop | Achieve | Belong