

Customer Feedback Card

Tell us what we are doing well or what we need to do to improve

MTC Learning values feedback from all our students and customers. The feedback you give us will be taken seriously and treated with sensitivity. All feedback received at the College will be used to improve the standard of service we offer you.

Please indicate whether you wish to make a (please tick as appropriate):

Complaint

Comment

Compliment

Your Details:

Name: _____

Contact Number: _____

Email: _____

Address: _____

If you are making a complaint, do you consider the nature of your complaint to be discrimination on the grounds of (please circle as appropriate);

Age / Disability / Gender / Race / Religion / Sexuality / Harassment / Bullying

Please use this space below to explain what it is you want to tell us about. Please attach any additional information if you wish to do so. If you are making a complaint, include details of what you have done to resolve the complaint, and tell us what we can do to resolve the complaint.